

Xacti LIVE

Quick Manual

This guide introduces simple walk-through about how to setup and operate CX-WL100W (wireless connection) and CX-WL100 (cable connection) for remote support.

Connecting camera

Getting started

Preparation

Remote support

Please download APP to smartphone



XactiViewerPRO

iOS (iPhone)
App Store



Android
Google Play

*If recording function is not necessary, download "Xacti Viewer"

Recommended Spec as of Oct. 2024

Android

OS	Android13 or higher
SoC	Qualcomm snapdragon 690 or higher MediaTek Dimensity 700 or higher
Ram/Rom	4GB/64GB or better

iOS

OS	iOS15.0 or higher
SoC	A15 or higher (iPhone SE 3rd gen or better)

Connecting camera

Getting started

Preparation

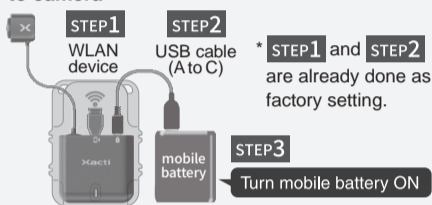
Remote support

2

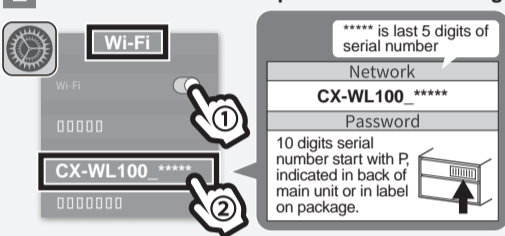
Connecting camera to smartphone

CX-WL100W (wireless connection)

1 Connect WLAN device and mobile battery to camera

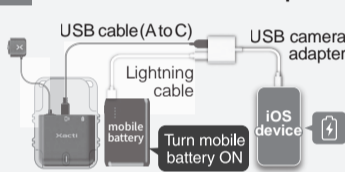


2 Connect camera to smartphone from Wi-Fi setting



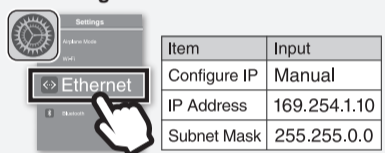
CX-WL100 (cable connection)

1 Connect camera to smartphone



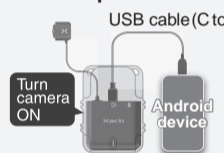
iOS (iPhone/iPad)

2 Configure Ethernet form smartphone settings

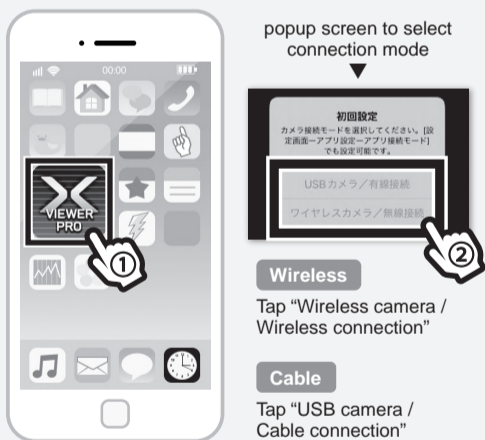


Android

1 Connect camera to smartphone



3 Start XactiViewerPRO and select connection mode from popup



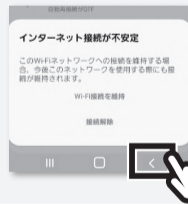
*In case this screen does not popup, please update APP and configure connection mode from Application Settings.

4 Shows live view when connection is completed



Note for connecting Android device

With some Android smartphone, popup may appear after connection is completed. Please tap back button to delete this popup.



Connecting camera

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Getting started

Terms in this guide:

- [PC side] : indicates supporter/supervisor who watches real time streaming view.
- [SP side] : indicates real time streaming distributor who wears camera at worksites.



Xacti Booster Package 『XBP』

Real time video streaming function
(One-Touch Connection)



PC side

work supporter/supervisor who watches real time streaming view

Video
Audio



SP side

real time streaming distributor who wears camera at worksites

Preparation (PC side)

1 Read XBP registration QR code, and fill the form



Read QR code

Procedures for starting to use XBP.

*This note is included in camera package. Color and contents may differ subject to each contract. If this note is not included, please contact your distributor.

2 Open XBP Manager from e-mail "Notification of account registration" sent to registered e-mail address



"Notification of account registration" e-mail is sent within 3 business days after submitting the form.

URL : <https://www.console.xacti-cloud.com/>

3 Log in with contractor account and change initial password.



*Recommended browser is Google Chrome, Microsoft Edge is also confirmed working.

4 Register User and Camera after logged in



After Logging in:
 ① Add user (both PC/SP side) from [Add User]
 ② Add purchased camera from [Add Camera]

Preparation (SP side)

1 Start APP



2 Log in with new SP account made by contractor



▲ XactiViewerPRO setting menu screen

Remote support (SP side)

1 Log in and connect camera, then display live view



2 Tap on [stand-by icon] to video stream stand-by

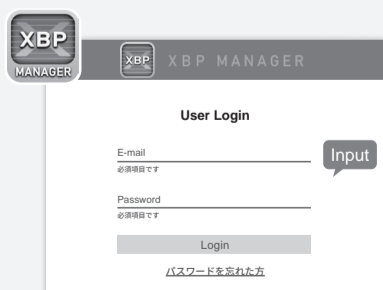
When PC side starts watching, icon automatically changed to [streaming icon] and video streaming starts.



* [stand-by icon] will not appear when not logged in or user and camera are not authorized with mobile video streaming authority. Please refer to 4 of preparation (PC side) to check granted authority.

Remote support (PC side)

1 Log in to XBP Manager



URL: <https://www.console.xacti-cloud.com/>

2 ① Select "Channels" from menu ② Select camera and click [connect icon] to connect



* [connect icon] cannot be clicked when SP side is not in video streaming stand-by.